

Oifig an Stiúrthóra Oibríochtaí An tSeirbhís Náisiúnta Bloc 4, Lárionad Gnó, Tulach Mhór, Co. Uíbh Fhailí, R35 FH59

Office of the Director of Operations www.hse.ie National Ambulance Service Block 4, Central Business Park, Tullamore Co. Offaly R35 FH59

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Ref: WM/PQ/230711

Deputy David Cullinane, Dáil Éireann, Leinster House, Dublin 2

27<sup>th</sup> July 2023

## PQ 35076/23

To ask the Minister for Health the percentage of clinical status 1 ECHO and clinical status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for each month for each year 2018-2023 to date, inclusive, nationally and by ambulance region, in tabular form; the average length of such response times nationally and by region; and if he will make a statement on the matter. -David Cullinane

#### PQ 35077/23

To ask the Minister for Health the number and percentage of incidents responded to by the ambulance service by clinical status and substatus for each month for each year 2018-2023 to date, inclusive. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

Please refer to response to PQ's 2657/23, 2909/23, 2910/23 & 2656/23, issued to you on 2<sup>nd</sup> February 2023. This response provides the data for the years 2019, 2020, 2021 and 2022 in response to this PQ 35076/23.

Please refer to response to PQ's 20886/56, issued to you on 18<sup>th</sup> May 2023. This response provides the data for Q1/2023 in response to PQ 35076/23.

#### % AT SCENE < 19 MINUTES – PURPLE

|          | Apr-23 | May-23 | Jun-23 |
|----------|--------|--------|--------|
| National | 73%    | 71%    | 69%    |
| Southern | 78%    | 69%    | 64%    |
| Eastern  | 76%    | 75%    | 72%    |
| Western  | 64%    | 67%    | 69%    |

Table 1: Average response times 2023 to date - Clinical Status Purple

#### % AT SCENE < 19 MINUTES - RED

|          | Apr-23 | May-23 | Jun-23 |
|----------|--------|--------|--------|
| National | 47%    | 46%    | 44%    |
| Southern | 43%    | 42%    | 37%    |
| Eastern  | 48%    | 47%    | 46%    |
| Western  | 48%    | 50%    | 48%    |

Table 2: Average response times 2023 to date - Clinical Status Red





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# 2023 JAN - JUN

| EAST       | 00:20 |
|------------|-------|
| MIDLANDS   | 00:26 |
| MID-WEST   | 00:23 |
| NORTH EAST | 00:22 |
| NORTH WEST | 00:21 |
| SOUTH EAST | 00:29 |
| SOUTHERN   | 00:23 |
| WEST       | 00:24 |

Table 3: Average response times 2023 by region.

By way of context, the data provided relates to PURPLE (ECHO) and RED (DELTA) calls originating from a 999 call received by NAS. The data provided excludes emergency calls between hospitals or 999 emergency calls received by Dublin Fire Brigade, which does not operate under the governance of the HSE.

### PQ 35077/23

NAS are obliged to report monthly on Purple (Echo) and Red (Delta) call activity, category 1 (- life threatening - cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls. Table 4 below details the number and percentage of incidents responded to by NAS since January 2019 to June 2023 on a monthly basis.

| Month    | Total 999 Calls | Total Cat 1 Calls | % Cat 1 of Total Calls |
|----------|-----------------|-------------------|------------------------|
| Jan 2019 | 20965           | 9702              | 46%                    |
| Feb 2019 | 18432           | 8811              | 48%                    |
| Mar 2019 | 20315           | 9296              | 46%                    |
| Apr 2019 | 19724           | 9179              | 47%                    |
| May 2019 | 20633           | 9293              | 45%                    |
| Jun 2019 | 19990           | 9034              | 45%                    |
| Jul 2019 | 20922           | 9407              | 45%                    |
| Aug 2019 | 21019           | 9415              | 45%                    |
| Sep 2019 | 20232           | 8965              | 44%                    |
| Oct 2019 | 21143           | 9365              | 44%                    |
| Nov 2019 | 21092           | 9423              | 45%                    |
| Dec 2019 | 24649           | 11420             | 46%                    |
| Jan 2020 | 21096           | 9686              | 46%                    |
| Feb 2020 | 19883           | 8750              | 44%                    |
| Mar 2020 | 25348           | 10875             | 43%                    |
| Apr 2020 | 21723           | 8066              | 37%                    |
| May 2020 | 22186           | 8216              | 37%                    |
| Jun 2020 | 20465           | 7753              | 38%                    |
| Jul 2020 | 22288           | 8347              | 37%                    |
| Aug 2020 | 24534           | 8709              | 35%                    |
| Sep 2020 | 24226           | 8938              | 37%                    |





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| Oct 2020 | 24283 | 8830  | 36% |
|----------|-------|-------|-----|
| Nov 2020 | 20680 | 7950  | 38% |
| Dec 2020 | 24216 | 9413  | 39% |
| Jan 2021 | 24630 | 9789  | 40% |
| Feb 2021 | 18017 | 7697  | 43% |
| Mar 2021 | 19671 | 8712  | 44% |
| Apr 2021 | 20509 | 8883  | 43% |
| May 2021 | 21784 | 9589  | 44% |
| Jun 2021 | 22510 | 9727  | 43% |
| Jul 2021 | 24286 | 10868 | 45% |
| Aug 2021 | 23781 | 10447 | 44% |
| Sep 2021 | 23438 | 10481 | 45% |
| Oct 2021 | 24601 | 11434 | 46% |
| Nov 2021 | 23274 | 11061 | 48% |
| Dec 2021 | 25153 | 12166 | 48% |
| Jan 2022 | 23815 | 11202 | 47% |
| Feb 2022 | 21990 | 10256 | 47% |
| Mar 2022 | 25431 | 12138 | 48% |
| Apr 2022 | 23430 | 11030 | 47% |
| May 2022 | 24575 | 11346 | 46% |
| Jun 2022 | 23978 | 11521 | 48% |
| Jul 2022 | 24631 | 11720 | 48% |
| Aug 2022 | 24410 | 11378 | 47% |
| Sep 2022 | 23667 | 11022 | 47% |
| Oct 2022 | 25411 | 12278 | 48% |
| Nov 2022 | 24635 | 11735 | 48% |
| Dec 2022 | 27483 | 14107 | 51% |
| Jan 2023 | 24559 | 11887 | 48% |
| Feb 2023 | 21958 | 10274 | 47% |
| Mar 2023 | 25293 | 11895 | 47% |
| Apr 2023 | 24224 | 11341 | 47% |
| May 2023 | 25652 | 11843 | 46% |
| Jun 2023 | 24596 | 11383 | 46% |

Table 4: Cat 1 calls as percentage of no of calls received (monthly)

I trust that this information is of assistance.

Yours sincerely

Mann

William Merriman **Director of Operations** National Ambulance Service

